

MISSION STATEMENT

It is our mission that all who enter our Retirement Community feel the love, strength, and blessing of a safe, happy, healthy, Christian home.

VALUES: OUR HOME

Offering High Quality Care

Unified Vision

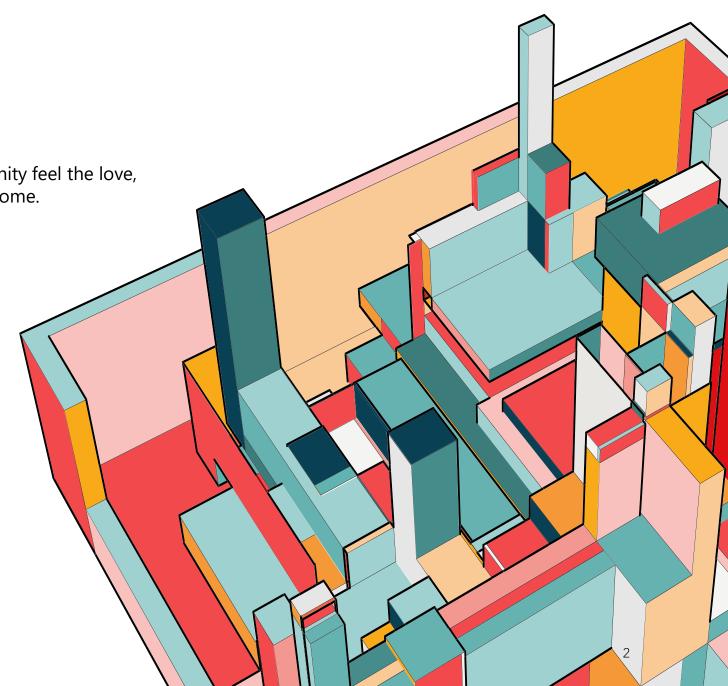
Respect for ALL!

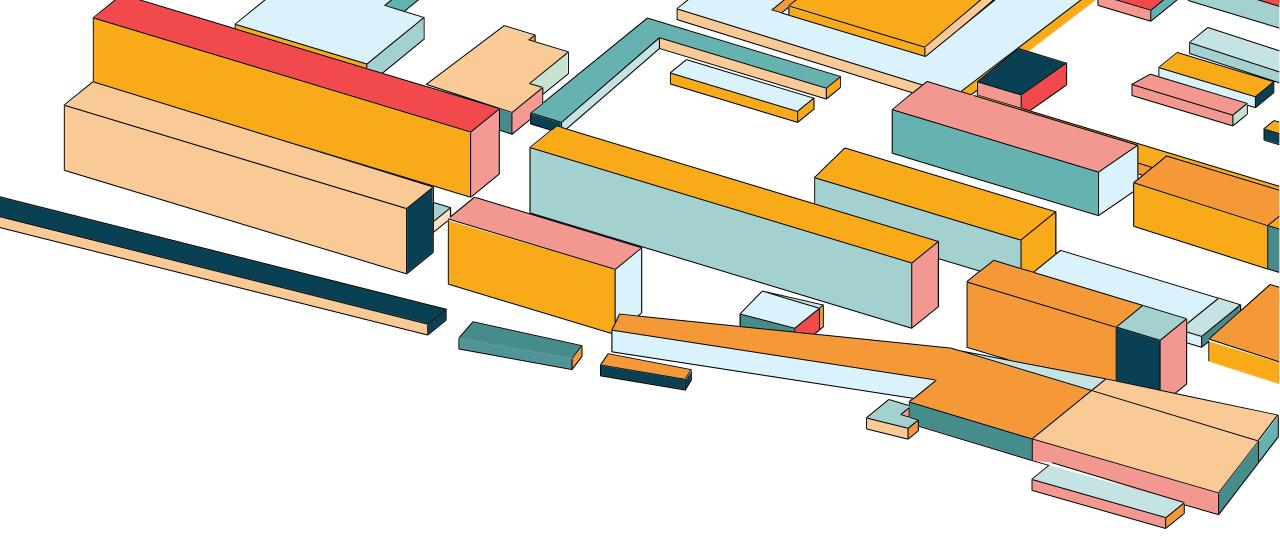
Health and Happiness

Outstanding Teamwork

Meaningful Living

Excellent Service





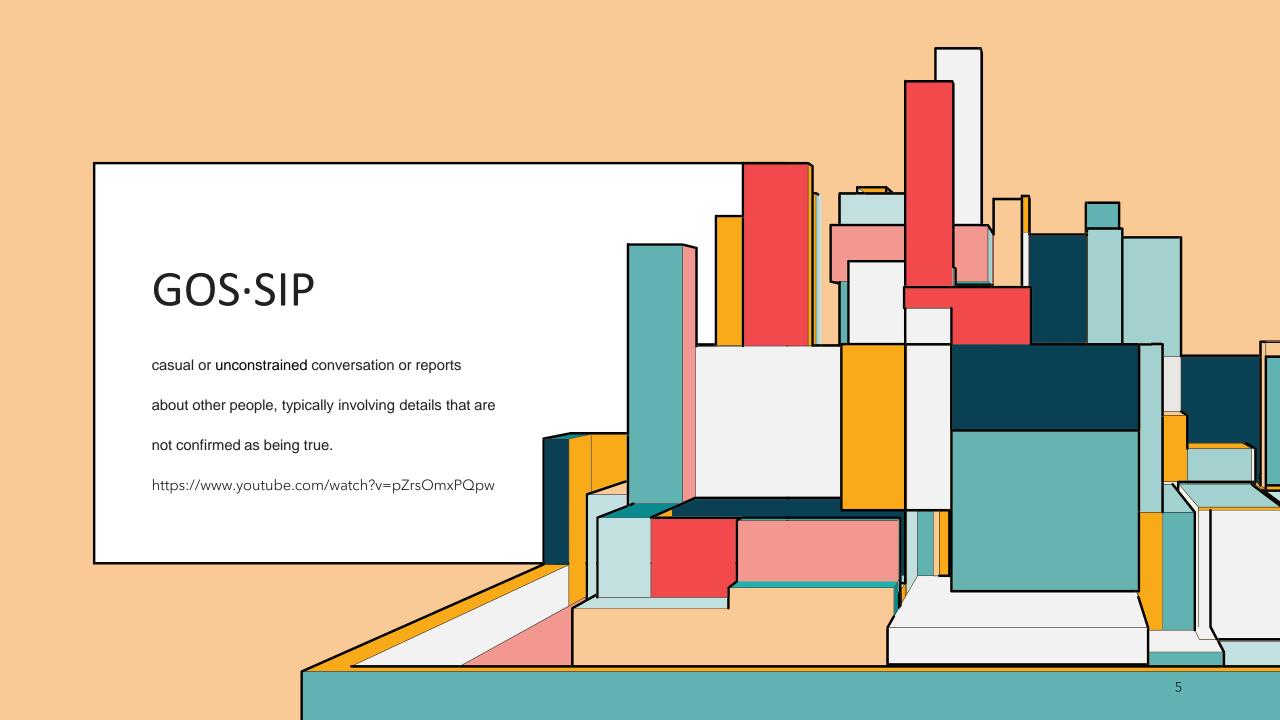
THE TELEPHONE GAME

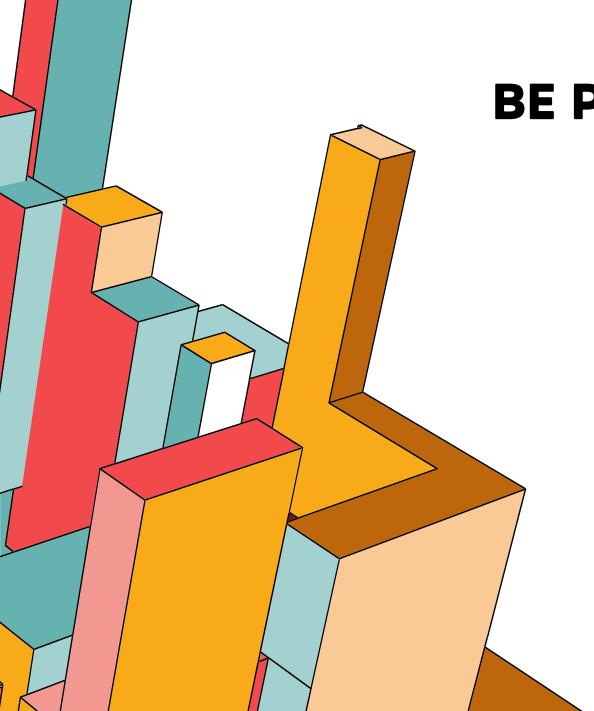
RING-A-LING-A-LING



WHAT DID YOU SAY?!

- It only seems to rain when I need to run errands.
- I think Nicholas Cage would have made a great Superman.
- Is my breath really bad, or is it just me?
- Toy Story 3 can make a grown man cry.
- John Travolta should star in Grease 3: The Revival.





BE PART OF THE SOLUTION

WHY DO PEOPLE PARTICIPATE IN GOSSIP?

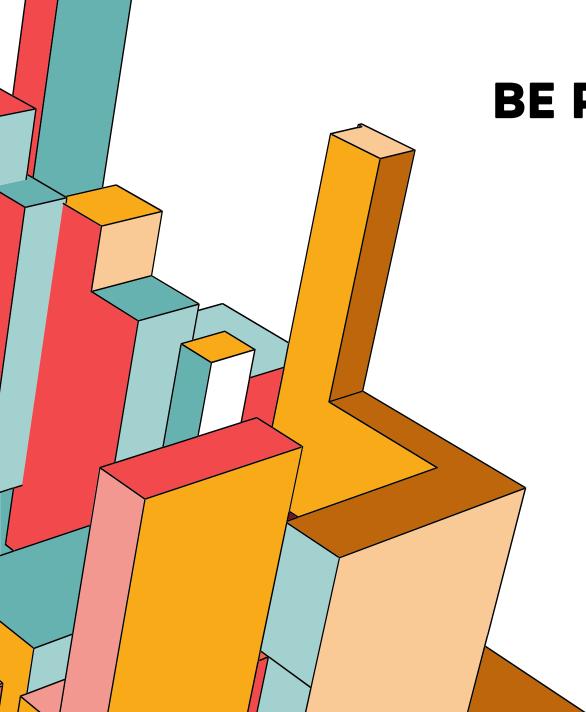
To be accepted by a group or individual. They think it will make someone accept or like them.

A false sense of superiority. People who are insecure about their own shortcomings or failures may feel better knowing others are struggling.

Boredom. When people can't generate exciting discussions based on knowledge or ideas, gossip can arouse an interest.

Anxiety. Anxious people may have a feeling of being out of control and gossiping helps them feel a sense of control.

A sadistic personality. Someone who truly takes pleasure in damaging the reputation of others.



BE PART OF THE SOLUTION

BEFORE YOU SPEAK, ASK YOURSELF:

Is it true?

Is it good?

Is it kind?

Is it useful?

Is it necessary?

If the answer is no, silence might be a better option.

STOP THE CYCLE:

- Pick a person you trust and who will support you in your desire to be more conscious of what you say about others.
- Stop yourself before you make an unnecessary remark.
- Be aware of how it makes you feel?
- Just say no to invitations to pick others apart. Try changing the subject or just say "I don't care to participate in this".
- Recognize your "triggers".

EMPLOYEE RESOURCE GROUP GOALS:



Support our organizational Mission and Values



Educate and empower all employees

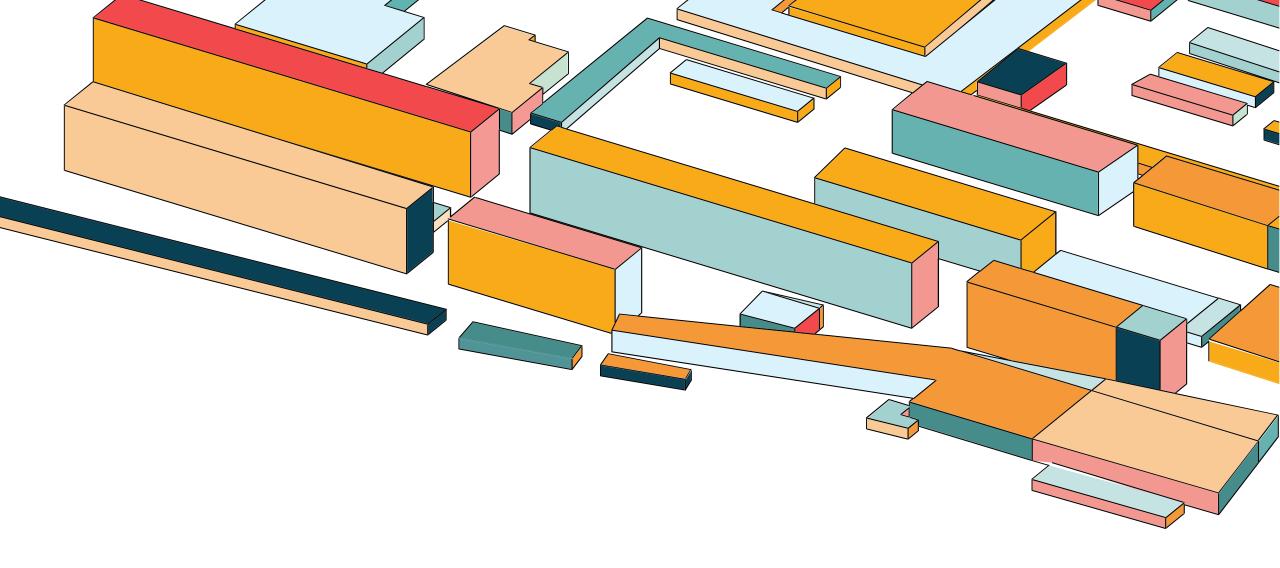


Offer and implement new ideas

EMPLOYEE RESOURCE GROUP

Rosa Delgado Michelle Herring Wayne Wall Joleela Cooper Robert DeLucia Lilian Nerio Coty Grigsby Jarrett Thrash Linda Kimble Ally Lasater Jeremy Greco Captoria King Regina Owino Will Collins Rebecca Johnson Nicole Lorentino Jessica Brandt James Goombi Nerline Marc Miranda Bland



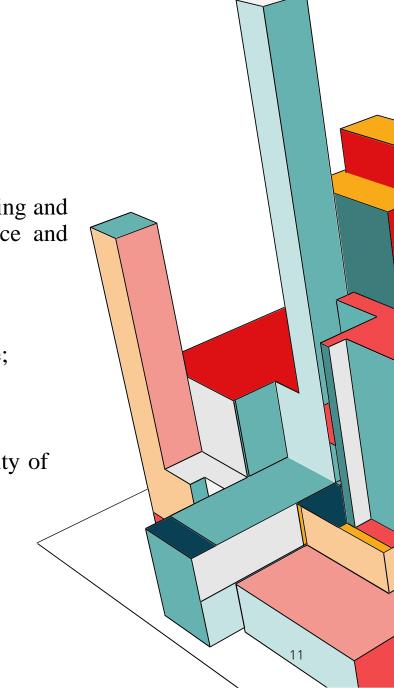


Committee Responsibilities:

The compliance and ethics committee is responsible for establishing, implementing and overseeing the methods by which information associated with the compliance and ethics program are communicated.

Education and Training:

- responsibilities and expectations regarding compliance, ethics, and quality of care;
- organizational code of conduct;
- policies and procedures associated with the program;
- an explanation of the major health care fraud and abuse laws;
- special emphasis on risk areas for fraud and abuse such as resident abuse, quality of care, protected health information and billing;
- how to report suspected violations; and
- disciplinary protocols.

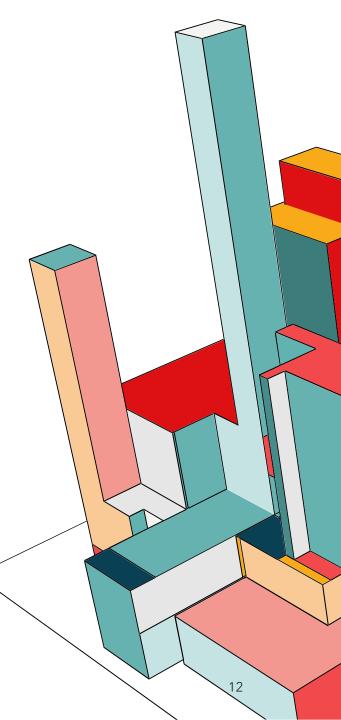


Employees, contractors and volunteers are encouraged to report suspected civil, criminal or administrative violations to the compliance and ethics committee and are protected from retaliation and retribution. Examples of suspected areas of violation that would require reporting include:

- a. inappropriate billing practices;
- b. failure to provide residents with acceptable quality of care;
- c. staffing levels that do not meet state or federal requirements;
- d. false or misleading documentation;
- e. unauthorized use or disclosure of PHI;
- f. resident abuse or neglect; and
- g. fraudulent activity or improper remuneration, including violations of the Anti-Kickback Statute and Physician Self-Referral (Stark) Law.

Internal and external reporting systems have been established for this purpose and can be accessed anonymously.

All reports of suspected violations are reviewed by the compliance and ethics committee. Investigations are conducted as necessary to address any allegations that are deemed credible. Legal issues may be referred to legal counsel.



COMPLIANCE OFFICERS:

- RYAN ALSUP, HC ADMINISTRATOR
- JANET CHURCH, INFECTION PREVENTION NURSE

WHAT MUST BE REPORTED?

- COMPLIANCE ISSUES
- FRAUDUI ENT BEHAVIOR
- ILLEGAL BEHAVIOR

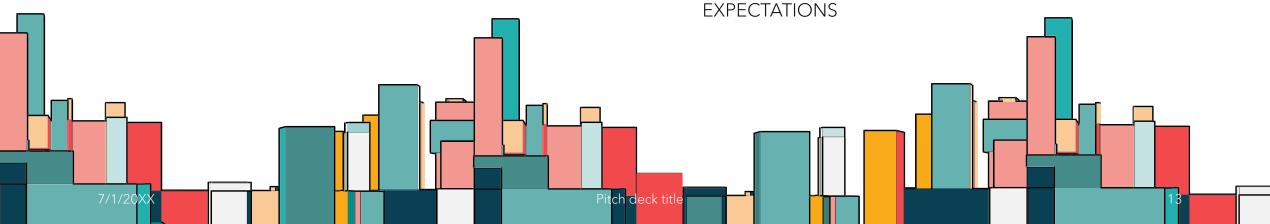
HOW TO REPORT:

- BY MAIL OR DROPBOX ADJACENT TO EMPLOYEE RESTROOMS
- THROUGH THE WEBSITE

CODE OF CONDUCT GOALS:

- ESTABLISH UV'S CULTURE OF COMPLIANCE
- SUMMARIZE AND HELP EMPLOYEES
 UNDERSTAND SPECIFIC GUIDELINES AND

 EXPECTATIONS



MILESTONE ANNIVERSARIES

5 YEARS

Mickey Black

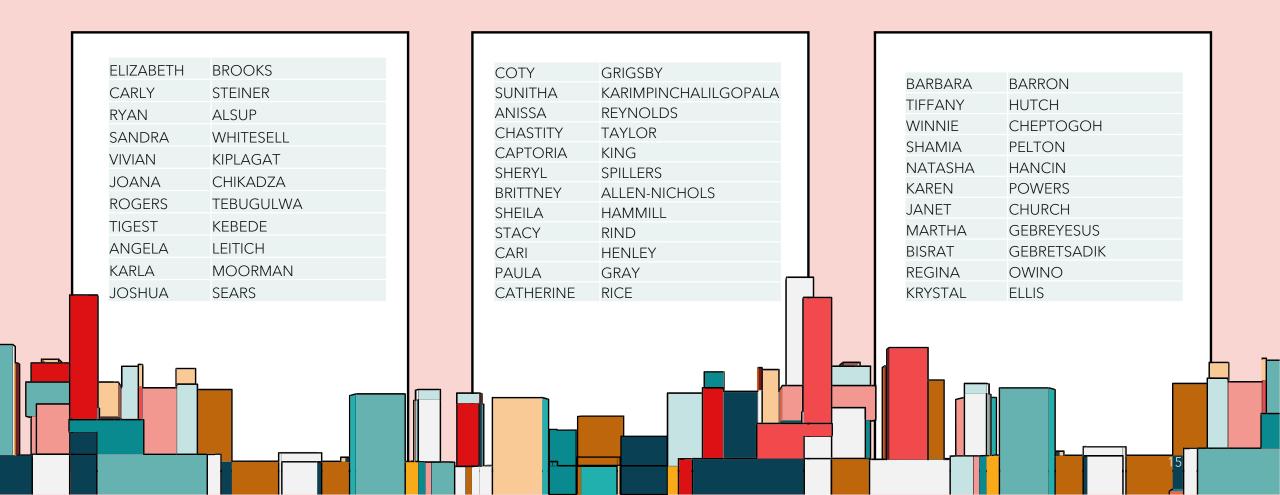
10 YEARS

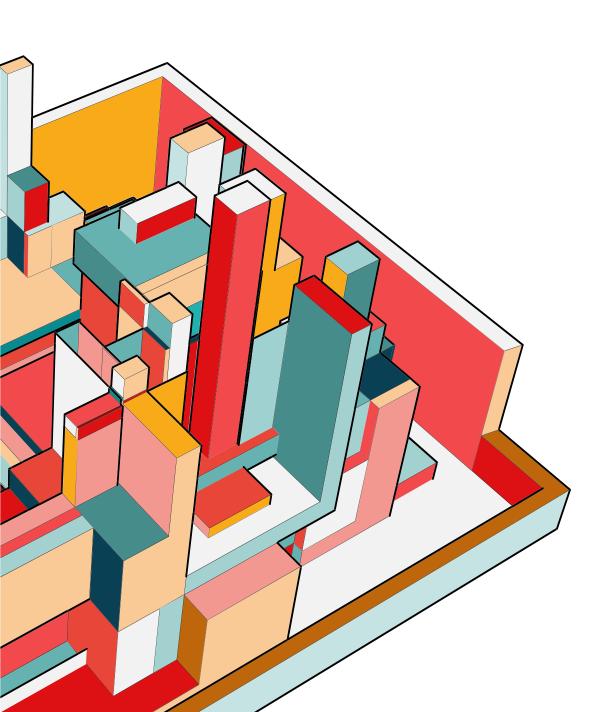
Douglas Allen

THANKS FOR ALL YOU DO!

NATIONAL NURSES WEEK: 05/06-12

JOIN US IN THE COURTYARD, FRIDAY 05/12, FOR A COOKOUT CELEBRATING OUR NURSES!





"I DO NOT ALLOW OTHERS TO INFLUENCE MY THINKING UNLESS IT IS POSITIVE AND UPLIFTING"

-LOUISE HAY